

Our Stories

Our individual stories, varied backgrounds, experiences, and diverse knowledge and skills make us who we are. Regardless of how we began our patient-centered careers at UMass Memorial Medical Center, we all share a common commitment to our patients, each other and our community. Our team approach to nursing is at the heart of our success story and drives our continued growth and advancement.

Together, We Make Lives Better



Seania
RN

"I worked as a patient care assistant at UMass Memorial in 2004 and joined the staff as an RN in 2008. UMass Memorial is a place where you can really grow. There's a lot of opportunity here and I enjoy and believe in the nursing team approach."



Mike
RN, Clinical Outpatient Coordinator – Oncology

"I came to UMass Memorial looking for change and advancement. I found both – a really great support team and plenty of room to get more involved in nursing education, infection control, and employee health. My practice involves improving workflow and making the whole cancer treatment process as smooth as possible for our patients. It makes my day to hear that patients are happy with the changes and to know I have the support of management."



Lindsay
RN, Clinical Coordinator

"On my floor there are nurses who have been here for 30 years and nurses who have been here for two years. We all work well together, take care of one another, and bounce ideas around. At UMass Memorial you always have a support system."

Testimonials



Our Medical Center includes three campuses centrally located in Worcester, MA.



University Campus
pictured left

Memorial Campus
pictured top right

Hahnemann Campus
pictured bottom right

In addition, our network of care includes community-based physician practices, home health and hospice, rehabilitation and behavioral health services.

The three campuses are easily accessible by several major highways, including the Massachusetts Turnpike (I-90), I-290, I-190, I-495 and Route 9. Many of our employees easily commute from Boston, Western Massachusetts, Rhode Island and Connecticut.



We'll Inspire You
UMassMemorialNursingCareers.org
to Make a Difference.

Beyond the Expected.



A NURSING CAREER AT
UMASS MEMORIAL MEDICAL CENTER

Our Mission

UMass Memorial Medical Center is committed to improving the health of the people of Central New England through excellence in clinical care, service, teaching and research. Providing our patients with the best and safest care is our number one priority. To ensure that our practice model of relationship-based care reaches our patients, we provide our nurses with the support, resources and technology they need to deliver the best possible care to our diverse community of patients and their families.



Excellence without Exception: The Characteristics of Exceptional Nursing

At UMass Memorial Medical Center, you'll find extraordinary practitioners and caregivers who are passionate about serving patients. This is one of the reasons we've chosen to become a Planetree hospital.



Planetree, a nonprofit organization with 30 years of experience, is widely recognized in the health care industry for pioneering methods for personalizing, humanizing and demystifying the health care experience. Planetree hospitals provide great patient care in a truly healing environment where staff members share in decision making, personalize the patient experience and are able to make a difference. As one of only 154 Planetree hospitals across the nation, we embrace the following characteristics of nursing:

- Exceptional patient-centered care, patient safety and patient satisfaction
- Acting with integrity, and dealing honestly, fairly and responsibly with each other
- Respecting one another, and valuing the contributions and ideas of our coworkers and colleagues
- Contributing to the community by partnering with other health care and social agencies
- Continuously improving ourselves, our processes and our patient services through cooperation and teamwork
- Being accountable by holding ourselves, our peers and our leaders to the highest standards of performance



You Not Only Have a Voice, Your Voice Is Heard

At UMass Memorial Medical Center, our nursing leadership is committed to a team approach where individuals are encouraged to participate in open and respectful communication. We appreciate the knowledge you bring to the decision-making process as a member of the health care team working with our physicians. Your opinion truly counts and it shows in our collaborative work environment.



We Are Committed to You

Practicing nursing within our health care team also means you have the support and resources you require to deliver the highest level of care to our patients. Every day, you will discover new ways of caring and ongoing educational opportunities to improve your practice.

New Graduate Registered Nurse Residency Program

UMass Memorial Medical Center offers a program to train and develop high-quality nursing professionals.

This selective, twice-per-year program is available to recent nurse graduates who have passed the NCLEX exam and not yet entered the nursing workforce. Over the course of six months, new graduates participate in educational sessions designed to support the development of critical thinking, professional practice behaviors, organizational commitment and clinical judgment in a high-tech, acute care environment.

The program includes initial assignment on a clinical unit for the first three months of training, including a varying work schedule of 40 hours per week. At the end of the third month, participants have the opportunity to "match" with a specific unit for extended training.

While employment at UMass Memorial Medical Center is not a guarantee, there is always considerable interest in the fully trained, new nursing staff that complete the program. The majority of participants from New Graduate Nursing Programs in the past have been hired to work at UMass Memorial Medical Center and we look forward to recruiting individuals from each new class.

Opportunities

We offer full-time, part-time and per-diem nursing opportunities in the following clinical areas:

- Anesthesiology
- Cardiology
- Emergency Medicine
- Family and Community Medicine
- Neurology
- Obstetrics and Gynecology
- Ophthalmology
- Orthopedics
- Otolaryngology
- Pathology
- Pediatrics
- Psychiatry
- Radiation Oncology
- Radiology
- Surgery

UMass Memorial Medical Center supports an inclusive work environment as diverse as the communities we serve. To learn more, visit our website.

Your Career at UMass Memorial Medical Center

Whether you're a new nursing graduate or an experienced nursing professional, if you're committed to giving your best to patients and value a team-oriented approach, you'll find an exceptional opportunity to practice nursing here at UMass Memorial Medical Center. We invite you to consider advancing your professional career with us.

At UMass Memorial Medical Center, you'll have access to cutting-edge diagnostic and treatment technology, and even next generation health care technology. For example, our eICU[®] Program is changing the delivery of care for intensive care patients. Using early warning software and remote digital monitoring we are reducing mortality and length of ICU stay.



We'll Inspire You
UMassMemorialNursingCareers.org
to Make a Difference.

About Us

UMass Memorial Medical Center Statistics — 2009	
41,770	Inpatient admissions
831,041	Ambulatory visits
138,159	Emergency Room visits
4,313	Births
30,652	Surgeries

UMass Memorial Medical Center is a 781-bed facility on two acute-care campuses (University and Memorial), and an ambulatory care campus (Hahnemann), all located within a few miles of each other in Worcester. The University Campus is adjacent to the University of Massachusetts Medical School. Our Medical Center shares staff and faculty, residents and researchers. UMass Memorial Medical Center offers a full complement of sophisticated technology and support services, providing Central Massachusetts with specialists renowned for their work in areas such as cardiology, cancer, emergency medicine, minimally invasive surgery, women's health, and children's medical services.

UMass Memorial Medical Center is the hub of an integrated health care system that includes four community hospitals: Clinton Hospital, HealthAlliance Hospital, Marlborough Hospital and Wing Memorial Hospital.

Our network of care includes community-based physician practices, home health and hospice, rehabilitation and behavioral health services.

UMass Memorial Medical Center is the region's only designated Level One Trauma Center, and our University Campus is home to LifeFlight, New England's first hospital-based air ambulance. Our Memorial Campus is home to our internationally acclaimed Newborn Intensive Care Unit. Our system has developed a range of services previously unavailable in the region: off-pump cardiac bypass surgery, minimally invasive surgical techniques, the region's most advanced six-room cardiac catheterization suite, intensive care units, operating rooms and a sophisticated multidisciplinary breast care center all enhancing our reputation.

UMass Memorial Medical Center is now fully launched in its journey toward national prominence in research, teaching and patient care. The organization is repeatedly recognized for achievements in quality and patient safety, including:

- Ranked #1 for overall quality of ICU care – VISICU eICU[®] consortium
- Named #1 in New England (2009) for surviving a heart attack for the second year in a row – Centers for Medicare and Medicaid Services
- Awarded the Gold Medal of Honor for Organ Donation – US Department of Health and Human Services
- Earned Home Care Elite status for home health – Outcome Concept Systems
- Named among the top 100 US hospitals for cardiovascular care – Thomson Reuters
- Excellence Awards in four areas of care – HealthGrades

Diversity Is at the Heart of Our Mission

As the largest employers in the region, it is our mission to identify and attract dedicated nurses at all levels of the organization who bring diversity to our workforce. We have made it a key priority to recruit and retain diverse talent to enhance our commitment to patient care, teaching and research.

Location Is Ideal

We offer all the nursing opportunities and technological advances of a Boston hospital *without the long commute.*

Located in the heart of Massachusetts, you'll also be able to enjoy many cultural and recreational activities, from museums and art galleries, shows and music concerts, to fine dining, shopping and sporting events, as well as many skiing, hiking and water sports available to explore just outside the city.

Benefits

Our comprehensive benefits program for nurses includes health and dental insurance and a defined benefit pension plan in addition to 401k and 403b opportunities to save for retirement.

UMass Memorial Medical Center Cares

- 14,000 participants walked in our 11th annual Walk to Cure Cancer and raised nearly \$1 million for cancer research at UMass Memorial Medical Center
- Volunteers gave 130,000 hours of assistance in 2009
- We provided 80,000 translations in more than 70 languages with the help of our interpreters

